CORONAVIRUS (COVID-19)

DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health

DelVax Public Access Portal

DelVAX is a confidential online computer system used statewide by doctors, nurses, schools to keep track of their patient/student's immunizations. Through the Public Access Portal Website:

- Parents and legal guardians can print official immunization records for their child/children (ages 0 through 17 years) and
- Adults (ages 18 years and over) can print an official immunization record for themselves.

Finding Your Records

- Visit the DelVAX Public Access Portal at: https://delvax.dhss.delaware.gov/delvax_public/
- Application/PublicPortal
- Enter the last name, first name, date of birth, gender, and relationship to the person whose record you are searching for. Choose either "Text" or "Email" and proceed to enter the cell phone number or email address and click "Search."
- Once the record is found, click "Request Code to Access Immunization Record."
- You will receive an access code via text or email to enter on the "Verification Code" screen. Click "Verify" once the access code has been entered.
- Print and/or save the Official Immunization Record (Adobe.PDF format)
- Please allow 1-3 business days for records to be updated in DelVAX.
- Responses to emails and calls received after normal business hours and on weekends may take up to 48 hours to occur.
- For step-by-step instructions on accessing your COVID-19 vaccination record and QR code, watch this video at https://www.youtube.com/watch?v=_DLc9vAVO7s

Misplaced your COVID-19 vaccination card?
Don't worry, your immunization records are available.

Contact the Immunization Program

Feel free to contact the Immunization Program at 1-800-282-8672 or email at DelVAX@delaware.gov if:

- Your doctor's office is not entering immunizations into DelVAX (Delaware law requires that immunizations given in Delaware be reported in DelVAX).
- You experience any trouble accessing the DelVAX Public Access Portal
- You have questions or concerns.

The security and protection of patient records is our highest priority DelVAX uses two-factor authentication via text messaging or email to validate patient, parent, or guardian access. DelVAX Public Access Portal is a free service provided by the Delaware Division of Health Immunization Program.

Follow the instructions above to access the portal. You can download a copy of your (or your child's) COVID-19 vaccine card through this portal. This card also features a QR Code, using SMART Health Card Technology, which can be saved to your phone. It's like having access to your card on the go – and any business with a compatible reader can scan it if needed. Anyone who has difficulty finding their record can call 1-800-282-8672, or email DelVAX@delaware.gov. Responses to emails and calls received after regular business hours or on weekends may take up to 48 hours.

Find your vaccination records online

https://delvax.dhss.delaware.gov/delvax_public/Application/PublicPortal